



16 March 2020

**MESSAGE FROM THE CEO:
STATEMENT ON THE CORONAVIRUS COVID-19**

With the recent spread of Coronavirus, now known as COVID-19, and the subsequent concern across our communities, we want to assure you that we are keeping a close eye on the situation.

We have put measures in place early as we are taking a very cautious position. We are determined to protect the whole Warrigal community including our residents, other customers, families, other visitors and all our staff and volunteers. Warrigal is very experienced in disease control measures because we deal with a susceptible group of people every day. We are implementing similar strategies and procedures that we use to manage any outbreak of an infectious disease to prevent or minimise COVID19 from entering our homes or other services.

It is important that we all recognise the best way to protect our customers, residents and ourselves is to strictly follow a simple infection control regime of:

1. Regular thorough hand washing and use of alcohol hand sanitizer,
2. Sneezing and coughing into our sleeve and not our hands,
3. Keeping a safe social distance from each other when we meet, and
4. Staying at home if we have any cold/flu symptoms.

We are providing instructions about these measures to all our people.

As well as these simple prevention strategies, we are also following advice from the health authorities to ensure we are as prepared as we can be. One thing we are doing immediately is to ask all staff, volunteers and visitors to not come to any Warrigal aged care home if they have been to a high risk country, are feeling ill or don't need to be there.

Our focus, as always, is to ensure the health and wellbeing of our customers, staff and volunteers and would appreciate your support with this public health issue.

Warrigal has a COVID19 prevention and response team that meets at least weekly. We will continue to communicate updates as we receive new information, and let you know if anything changes.

If you would like further information you can contact the 24-hour National Coronavirus Health Information Line on 1800 020 080 or us at Warrigal on 1800WARRIGAL

Thank you for your ongoing support.

Yours Sincerely

Mark Sewell
CEO, Warrigal