

21 December 2020

Re: Latest Update on COVID-19

Dear resident representatives and relatives

I am sure that many of you would have seen the rapid spread of the COVID-19 cluster from the Northern Beaches of Sydney over the past few days, and the restrictions that have been implemented by NSW Health across NSW. The COVID-19 situation in NSW is evolving rapidly and as such, advice for our aged care homes is subject to change regularly.

Thank you for supporting us while we took a proactive approach to managing the rapid flow of information coming through these past few days from both the NSW and ACT Ministries of Health.

We have reviewed the information and visitor situation and can now confirm that Warrigal Stirling and Warrigal Calwell will follow the ACT Ministry of Health advice as their primary source of public health advice.

You can be assured that Warrigal is following the ACT health advice, specifically in regard to ensuring that there are no Warrigal staff from affected areas travelling to either Warrigal Stirling or Warrigal Calwell for work or any other reason.

In respect to visiting Warrigal Stirling and Warrigal Calwell, please note the following:

- people will be excluded from visiting if they have been in an at-risk area, which now includes the Greater Sydney (including Blue Mountains), Central Coast and Wollongong areas
- all visitors will be required to wear a face mask
- no more than two people visiting a resident at any one time
- all social visits are permitted.

At this stage all Christmas and New Year visits should be able to go ahead as previously planned unless they breach the ACT Health advice at that time. More information will become available.

We will continue to keep you updated accordingly as we see how the situation in NSW evolves as the ACT is in a unique interstate situation being surrounded by NSW.

I will write to you again on Wednesday or Thursday with another update.

Please do not hesitate to contact Warrigal by email at warrigal@warrigal.com.au with any feedback you might have or by calling our information line on Customer Relations Information Line on 1800 927 744.

Yours Sincerely,

Alissa Walsh
Executive Leader – Strategic Innovation and Development