# Partnering in Care with Warrigal



# What is Warrigal's Partnering in Care program?

The Partnering in Care program is available to all Warrigal resident's loved ones. The Program provides information and education that can minimise the risk of accidental transmission during times of heightened risk during the COVID-19 pandemic.

# Who is eligible?

- The Partnering in Care program is open to those with a close and continuing relationship with the resident such as a family member, loved one, friend or representative, who frequently visits the resident to provide regular routine care and companionship to that resident.
- The Partnering in Care program is not open to casual visitors.
- People over the age of 16 years.

# **Details about the Partnering in Care Visits**

- Our Partnering in Care Program will allow for one visitor each day for each resident.
- Each visit is for a maximum of four hours during the nominated time requested on your application.
- Visits must ONLY take place in the resident's room.
- All visits must be within the Concierge hours
   Monday to Friday, 8.30am 5.00pm

## What education is provided through the program?

The online education component is provided by the Department of Health and a practical competency for hand hygiene and PPE will be provided by a staff member at the home. The online modules cover information on COVID-19 infection control, hygiene protocols and taking care of yourself and others to ensure we keep everyone as safe as possible at each care home.

## What are the benefits for a Partnering in Care visitor?

- Maintains the important contribution visitors make to the care, wellbeing and quality
  of life of the resident.
- Assists the Partnering in Care participant to learn new skills and understand how to implement COVID-19 safe practices in the care home.

### What are the benefits for the care home residents?

- Residents and their loved ones can maintain connections and relationships, giving peace of mind and overall quality of life.
- Supports and maintains routines, in particular those residents living with cognitive impairment including dementia.
- Decreases the psycho-social impacts associated with COVID-19 visitor restrictions including loneliness, anxiety, boredom, fear and depression.

# How do I register my interest for the Partnering in Care program?

If you would like to participate in the Partnering in Care Program and meet the above criteria, please email pinc@warrigal.com.au for more information on how to apply.

